

PRIVACY STATEMENT

Care Concepts B.V., located at Josink Esweg 10, 7545 PN Enschede, The Netherlands is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

www.careconcepts.nl
Josink Esweg 10
7545 PN Enschede
The Netherlands
0031 53 – 851 46 14

Henk Slaghekke is an authorized Data Protection Person. He can be reached at 053-8506104 en henk@promocorp.com
Nina Kasifa is Data Protection Contact. She can be reached at 053-8506104 en nina@promocorp.com

Personal data that we process

Care Concepts B.V. processes your personal data because you use our services and/or because you provide them to us yourself. Below you will find an overview of the personal data that we process:

- company name
- first and last name
- business address details
- business telephone number
- business email address

For what purpose and on what basis do we process personal data

Care Concepts B.V. processes your personal data for the following purposes:- processing your request and/or order;- processing your payment;- sending our digital newsletter and/or catalogue;- informing you about changes to our services and products;- delivering goods and services to you; Care Concepts B.V. also processes personal data if we are legally obliged to do so, such as data that we need for our tax return.

Automated decision-making

Care Concepts B.V. does not make decisions based on automated processing on matters that may have (significant) consequences for individuals. These are decisions that are made by computer programs or systems, without the intervention of a human being (for example, an employee of Care Concepts B.V.).

How long we store personal data

Care Concepts B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention period for the category 'personal details' of personal data: 10 years. The category 'personal details' that Care Concepts B.V. processes includes all personal data as described in the chapter 'Personal data that we process'. This personal data of each cooperation partner will be kept for up to 10 years from the moment the agreement is no longer valid, in order to be able to comply with the legal obligations set out in the agreement.

Sharing personal data with third parties

Care Concepts B.V. does not sell your data to third parties and only provides it if this is necessary for the execution of our agreement with you or to comply with a legal obligation. We enter into a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Care Concepts B.V. remains responsible for this processing.



Digital newsletters

We use Mailcamp B.V., a third party that handles the sending of newsletters. Mailcamp will never use your name and email address for its own purposes. At the bottom of every digital newsletter you will see an 'unsubscribe' link. If you click on this, you will no longer receive a newsletter from us. Your personal data is stored securely by Mailcamp. Mailcamp uses cookies and other internet technologies that provide insight into whether e-mails are opened and read. Mailcamp reserves the right to use your data to further improve its services and to share information with third parties in this context.

Viewing, modifying or deleting data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent for the data processing or to object to the processing of your personal data by Care Concepts B.V. and you have the right to data portability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization named by you.

You can send a request for inspection, correction, deletion, data transfer of your personal data or a request for withdrawal of your consent or objection to the processing of your personal data to nina@promocorp.com

To ensure that the request for access has been made by you, we ask you to send a copy of your identity document with the request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN). This is to protect your privacy. We will respond to your request as soon as possible, but no later than within 30 days.

Care Concepts B.V. would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority via <https://www.autoriteitpersoonsgegevens.nl/contact>

How we protect personal data

Care Concepts B.V. takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification by means of a virus scanner and firewall.

Changes to the privacy policy

We reserve the right to change our privacy policy at any time, you can find the most recent version on our website www.careconcepts.nl

